

How to Clean and Take Care of your Viking Woodlands Laminate Flooring

Floor Care and Maintenance Instructions include, but are not limited to, the following:

- The planks must be used only indoors in a dry, climate-controlled area.
- Floor protectors (for example felt pads) that do not stain should be used on furniture and appliances to protect the planks.
- **The primary cleaning method that should be used is a dust mop.** Mop using only a well wrung out mop and warm water only if necessary. If using floor cleaning products, use only non-abrasive soap free cleaners made specifically for laminate flooring. ***Viking does not guarantee the performance or suitability of any floor cleaning products or brands. Floor cleaning products may leave a residue which may impact the appearance of the floor. Undesirable results from the use of store-bought cleaning products do not constitute a warranty claim.***
- **NEVER USE:** Detergents, soaps, “mop-and-shine” products, waxes, polishes, abrasive pads or cleaners, including nylon scouring pads, steel wool, Comet™, Soft Scrub™, etc. These products may damage the finish.

It is not necessary to use a wet mop that will puddle or leave moisture standing on the planks. Any floor cleaning solution used should not be poured directly onto the planks but instead should be applied to the mop or cloth used for cleaning.

For the best cleaning results, if required, use 1 cup of vinegar per gallon of warm water.

Any spills should be cleaned up immediately. Liquid should not be left on the planks longer than is reasonable.

If your home is susceptible to ongoing or frequent intrusion of dirt or sand, it is recommended that you mop, dust mop, or vacuum more frequently.

Scratches typically occur when large, heavy objects are moved across the floor. Exercise caution when moving large objects or appliances like stoves, refrigerators, furniture, or other heavy objects. It is recommended that you use devices or material suitable for sliding heavy objects, never slide heavy objects across the floor without protection for the floor.

The use of protective walk-off mats in entryways and in heavier traffic areas is required.

If left untrimmed, your pet's nails could cause harm to your floor. It is recommended that you maintain your pet's nails by regularly trimming to prevent them from scratching the planks.

When cleaning or vacuuming, use only vacuums and tools designed for hard surfaces.

The use of a steam cleaner is allowed if steam is not applied directly to the laminate floor. Use the steam cleaner with a clean, soft cloth or rag between the steam opening and the flooring; this will also guarantee a homogeneous heat and steam distribution. It is also important that you do not hold the steam apparatus on the same spot for any length of time and clean the floor in the lengthwise direction of the design.

The use of a wet jet mop is allowed provided it sprays a small amount of water in front of the cloth to clean the floor; liquid buildup on the floor should be avoided.

It is prohibited to use any type of polishing or buffing machine to clean the floor. It is prohibited to use devices such as floor scrubbers, floor buffers, or any other similar device or product that could damage the surface of the planks, the joints, or the locking system.

It is important to keep your floors clean; we recommend frequent dusting, vacuuming, or sweeping to avoid the accumulation of any particles that could dull or scratch the surface finish.

Daily Cleaning

To keep your floor free of dirt, dust, and debris:

- Use a soft-bristle brush or a microfiber dust mop to sweep the floor daily. This prevents dirt from scratching the surface over time.
- Footprints or persistent dirt can be cleaned with a damp cloth. Only use well wrung out cloth. Never apply a wet cloth to the floor or soak the floor with a wet mop.
- A vacuum cleaner suitable for hard surface floors can also be used but avoid using beater bars as they can cause scratches.

Weekly Cleaning

For a deeper clean:

- Use a damp microfiber mop to clean the floor. Ensure the mop is not soaking wet, as excess water can seep into the seams and cause warping.
- Dry the floor immediately with a clean cloth or towel to prevent moisture-related damage.
- Do not use harsh detergents, scouring agents, abrasive cleaners, waxes, polish, oils, oil soaps, or petroleum-based cleaners.
- Avoid store bought cleaners.

Prevent Scratches and Dents

- Rolling furniture and rolling desk chairs should be fitted with soft rubber chair castors (Type W / soft EN12529).
- Be careful and protect the floor when moving furniture, appliances, heavy items, or objects with wheels.
- Do not allow people to wear cleats or high heels on the floor, which can damage even the hardest floors.

Temperature and Humidity Control

- Maintain a stable indoor temperature and humidity level to prevent the flooring from expanding or contracting.
- Use dehumidifiers during summer or humid conditions and humidifiers during winter or dry seasons to control moisture levels.
- To avoid drying out the floor during the heating season you should ensure that the room temperature does not exceed 68-72° F and that the relative humidity is consistently between 30-50%. The use of an electric air humidifier during the heating season is recommended to help maintain adequate relative humidity.
- The formation of gaps in the flooring may occur in the event of failure to maintain the recommended relative humidity level (particularly during the heating season). Gaps between flooring planks do not constitute a warranty claim.